



# Price List

## Personal annual plan

20-sim personal	€ 60
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## Professional annual plan

20-sim professional	€ 1.800
20-sim professional floating	€ 2.700

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## Educational annual plan

20-sim professional	€ 1.200
20-sim personal classroom kit (25 personal licenses)	€ 950



# Order Form

Product	Number	Price

**Upgrade / Maintenance**

- Upgrade
- Maintenance

**Shipping**  
Internet

**Invoice Address**

Name: .....

Department: .....

Company: .....

Address: .....

Phone: .....

E-mail: .....

VAT number: .....

**Contact Person**

Name: .....

Phone: .....

Email: .....

**Signature**

Place/ Date: .....

Signature: .....

## Licenses

### License

A license will provide the right to use the 20-sim software. A license contains:

- a period of validity (annual license)
- the software capability (personal, professional)
- locking to a machine (standard) or networked (floating) Licenses

will be checked online every two weeks. This requires that the computer has a working internet connection at least once every two weeks.

### Annual License

An annual license gives you the right to use the software for one year. During the license period you can upgrade to the latest version of 20-sim free of charge. An annual license will be automatically renewed at the end of its period unless the user chooses to cancel. Cancellation has to be notified by email at least one month before the end of the period. Four weeks before the end of the period, the customer will receive an invoice for the next period.

### Annual License Cancellation

To cancel an annual license, send a written notice to at least one month prior to [info@20sim.com](mailto:info@20sim.com) the licenses expiration date. Notices received beyond this period will automatically extend the license for an additional year before termination.

### Personal License

A personal license is designated for home and individual educational use only. It is not applicable for commercial, governmental, or other organizational purposes. The personal license for 20-sim is confined to models that have a maximum of 3,000 variables and no more than 500 equations. The personal license will not include the HIL toolbox and Unity toolbox. The personal license locks the software to a single computer. It can be unlocked and transferred to another computer by the user.

### Professional License

The professional license comes with all toolboxes. The professional license locks the software to a single computer. It can be unlocked and transferred to another computer by the user.

### Floating License

The professional license can also be purchased as a floating license. A floating license allows the software to be installed and used on all computers within the network. However the amount of users that can use the software concurrently is limited to the predefined number of users. The price indicated in the list is for a maximum of 1 user. Please contact us for special offers for more users.

### Academic Use

For academic use, discounts are given. Academic use is meant for teaching and scientific research at educational and academic institutions only, not for commercial research or use in companies or government.

### Classroom Kit

A Classroom Kit is exclusively designed for educational and academic institutions, intended for teaching and scientific

Research purposes only. It is not available for commercial research or utilization within companies or government entities. Each Classroom Kit includes a bundle of 25 personal licenses, which may be distributed to students for home use. These licenses are limited to models with a cap of 3,000 variables and a maximum of 500 equations.

### Special Offers

Please contact Controllab for special offers for multiple licenses and site licenses.

### How to order

You can order our products by completing the order form and sending it via email to [info@20sim.com](mailto:info@20sim.com). For special orders or a detailed offer, please get in touch with Controllab Products.

### Shipping

Upon ordering our software, you will promptly receive an invoice along with payment instructions. Once your payment is processed, we will provide you with the license and directions for downloading the software.

### Requirements

20-sim runs on Microsoft Windows 10 and 11 and requires at least 600 MB of hard disk space.

### Support

#### Help Desk

If you have inquiries regarding the installation or usage of our products, please reach out to our help desk. Support from the help desk is complimentary for users possessing a valid license.

#### Support Contract

Assistance beyond basic product use instruction necessitates a support contract. Please get in touch with Controllab for further details.

#### Terms of delivery

All our offers and agreements are subjected to the NLdigital terms and conditions. These terms and conditions are filed under number 62/2020 at the NL Court, location Utrecht.

#### Privacy

Controllab is committed to protecting your privacy. When placing an order for 20-sim, we will request certain personal information to successfully complete your order. The data we collect includes your VAT number, contact name, email address, physical address, phone number, and IP address. This information is utilized for the following reasons:

- To facilitate software purchases via the website and enable use of website functionalities
- To manage and provide updates on your order status
- To present personalized product offerings, modeling and simulation tips, and updates on fixes
- To respond to inquiries made through the website
- To enhance our services, both online and offline

For more insight into how we manage your data and prioritize your privacy, please review our Privacy Statement.